

## **NEW TURF EXEMPTION FOR RESIDENTIAL CUSTOMERS WITH NEW OR RENOVATED HOMES**

Residential customers are generally not eligible to apply for exemptions from the mandatory water restrictions. A limited exemption has been granted to some customers with newly built or renovated homes. This exemption will only apply to **renovated properties where the replacement of lawn is considered necessary as a direct result of damage caused by construction activity.**

This exemption is subject to change, following regular reviews, as the drought progresses.

Residential customers should **not** apply online for this exemption, but should contact Sydney Water on **13 20 92 during business hours** and select 'Option 2 for Water Restrictions'.

### **1C. USE OF WATER FOR THE ESTABLISHMENT OF NEW LAWN AREAS BY RESIDENTIAL CUSTOMERS WITH NEWLY BUILT OR RENOVATED HOMES**

This exemption applies to residential customers with newly built or renovated homes who need to establish **new** lawn.

This limited exemption applies only to **newly built or renovated homes where the replacement of lawn is considered necessary as a direct result of damage caused by construction activity.**

It covers:

- Laying new turf
- Sowing lawn seed.

This exemption does **not apply** to the **maintenance of existing lawns, gardens or vegetation cover.** These areas may be watered by using a hand-held hose before 10.00 am and after 4.00 pm on Wednesdays and Sundays.

This exemption allows the limited use of sprinklers/watering systems or a hand held hose for a maximum period of **eight weeks.** You must contact Sydney Water for approval before commencing to water the new lawn or lawn seed outside of the approved times on Wednesday and Sunday.

A Water Restrictions Patrol Officer will visit your property as soon as possible after this date to:

- confirm your property meets the exemption criteria and advise whether you may use a sprinkler/watering system or a hand held hose.
- provide approved customers with an exemption permit to display at your property.

## **NEW LAWN AREAS GREATER THAN 70 SQUARE METRES**

### **Condition**

- Sprinklers and watering systems may be used for a **maximum of 15 minutes only within each watering period** for up to eight weeks from the commencement of work (subject to approval) in laying new lawn or planting lawn seed as follows:

#### **Days 1 – 14 (15 minutes maximum within each of the following periods only):**

- 6.00 am – 9.00 am daily
- 12.00 pm – 2.00 pm daily
- 5.00 pm – 8.00 pm daily

#### **Days 15 – 28 (15 minutes maximum within each of the following periods only):**

- 6.00 am – 9.00 am daily

#### **Days 29 – 56 (15 minutes maximum within each of the following periods only):**

- 6.00 am – 9.00 am on Wednesdays, Fridays and Sundays only.

### **Please note:**

During Level Three water restrictions all customers may water their lawns and gardens using a **hand-held hose** before 10.00 am and after 4.00 pm on Wednesdays and Sundays. However, we suggest that you water your new turf for a maximum of 15 minutes within these periods to prevent over-watering.

## **NEW LAWN AREAS LESS THAN 70 SQUARE METRES**

### **Condition**

- A hand-held hose may be used for a **maximum of 15 minutes only within each watering period** for up to eight weeks from the commencement of work (subject to approval) in laying new lawn or planting lawn seed as follows:

#### **Days 1 – 14 (15 minutes maximum within each of the following periods only):**

- 6.00 am – 9.00 am daily
- 12.00 pm – 2.00 pm daily
- 5.00 pm – 8.00 pm daily

#### **Days 15 – 28: (15 minutes maximum within each of the following periods only):**

- 6.00 am – 9.00 am daily

#### **Days 29 – 56:**

- 6.00 am – 9.00 am on Wednesdays, Fridays and Sundays only.

### **Please note:**

During Level Three water restrictions all customers may water their lawns and gardens using a **hand-held hose** before 10.00 am and after 4.00 pm on Wednesdays and Sundays. However, we suggest that you water your new turf for a maximum of 15 minutes within these periods to prevent over-watering.

## Exemption conditions for new lawn

***This limited exemption applies only to newly built or renovated homes where the replacement of lawn is considered necessary as a direct result of damage caused by construction activity.***

Lawn Area	Watering Method	Days 1 to 14	Days 15 to 28	Days 29 to 56
Less than 70 sqm (10m x 7m)	Hand-Held Hose	Three times a day, seven days a week for a maximum period of 15 minutes between 6.00 am to 9.00 am, and 12.00 pm – 2.00 pm, and 5.00 pm – 8.00 pm.	Once a day, seven days a week between 6.00am and 9.00am for a maximum period of 15 minutes.	Wednesdays, Fridays and Sundays only for a maximum period of 15 minutes between 6.00am and 9.00am.
Greater than 70 sqm (10m x 7m)	Sprinklers or Watering Systems	Three times a day, seven days a week for a maximum period of 15 minutes between 6.00 am to 9.00 am, and 12.00 pm – 2.00 pm, and 5.00 pm – 8.00 pm.	Once a day, seven days a week between 6.00am and 9.00am for a maximum period of 15 minutes.	Wednesdays, Fridays and Sundays only for a maximum period of 15 minutes between 6.00am and 9.00am.

**Please note:**

During Level Three water restrictions all customers may water their lawns and gardens using a **hand-held hose** before 10.00 am and after 4.00 pm on Wednesdays and Sundays. However, we suggest that you water your new turf for a maximum of 15 minutes within these periods to prevent over-watering.